

opentext™

The future of intelligent content

Transform information chaos into knowledge with OpenText

José María Sotomayor
Principal Solutions Consultant, OpenText

 **opentext™**



“By 2028, at least 15% of day-to-day work decisions will be made autonomously through agentic AI, up from zero percent in 2024”

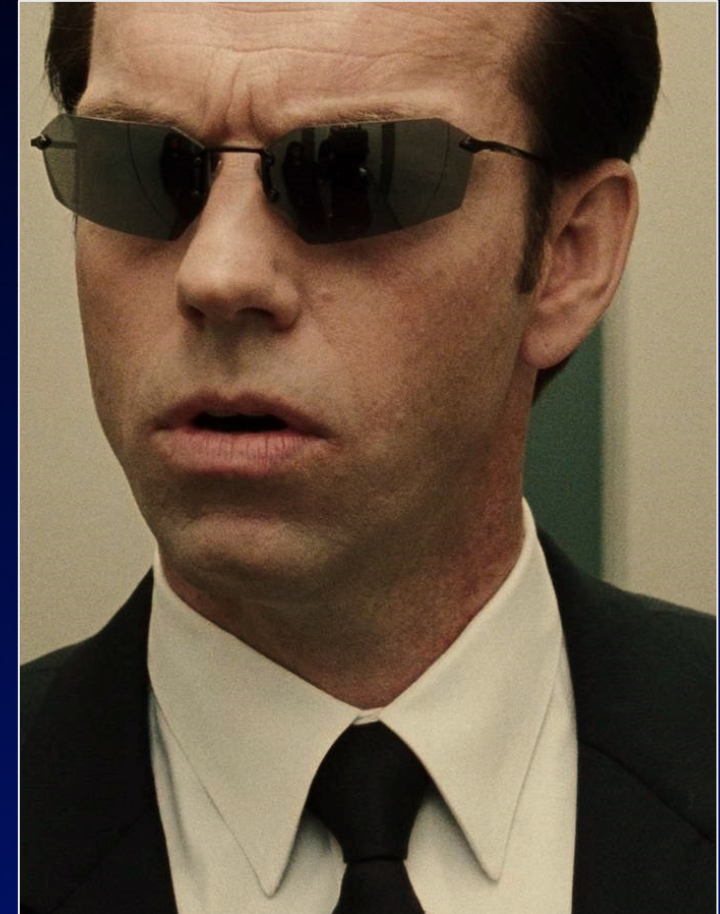
Top Strategic Technology Trends for 2025, Agentic AI, Gartner

“By 2026, 20% of frustrated knowledge workers with no development experience will take charge of transforming how they work by building their own agentic workflows, improving cycle times by 40%.“”

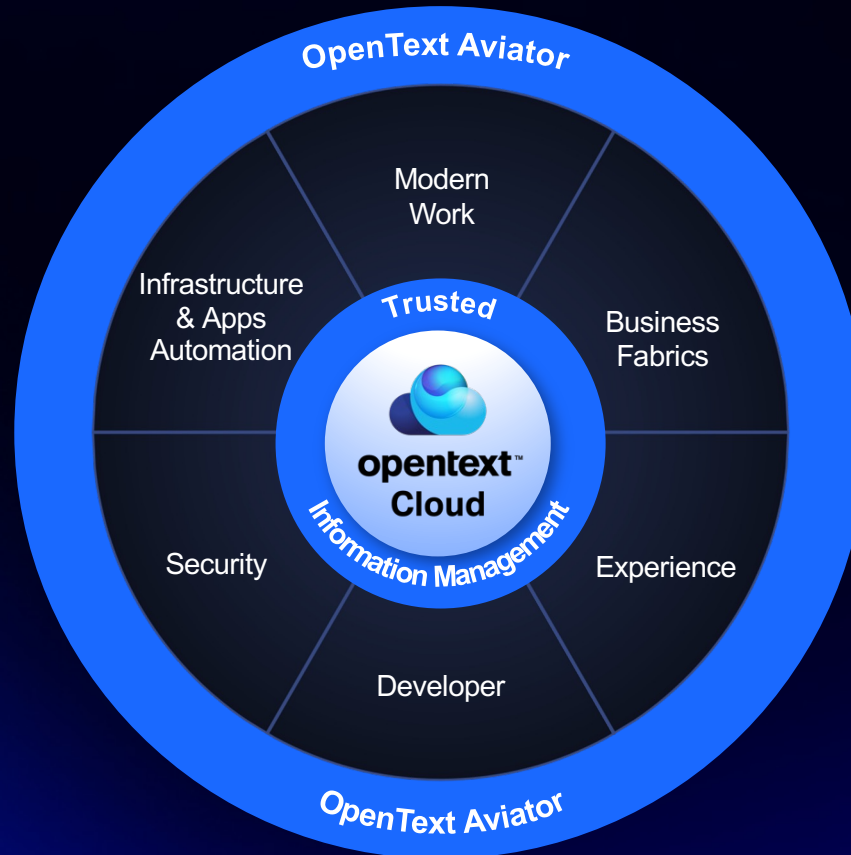
IDC FutureScape: Worldwide Generative Artificial Intelligence
2025 Predictions, IDC

**“Never send a human to
do a machine's job.”**

Agent Smith, The Matrix, 1999



Great AI starts with Great Trusted Information Management



Smarter Information
Master human-centric work

Smarter Experiences
Retain satisfied customers

Smarter Connections
Simplify connectivity

Smarter Decisions
Gain actionable data insights

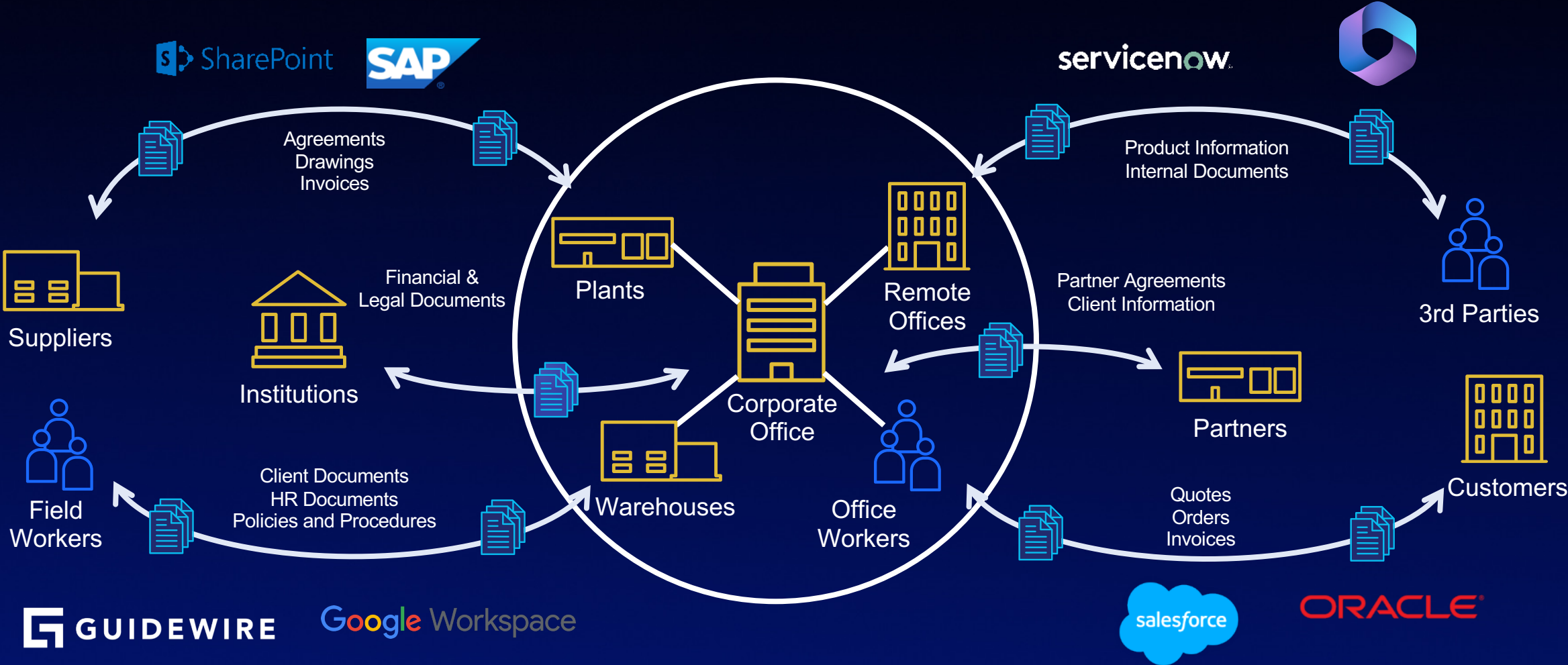
Smarter DevOps
Deliver high-quality applications

Smarter Cybersecurity
Protect, detect, and recover

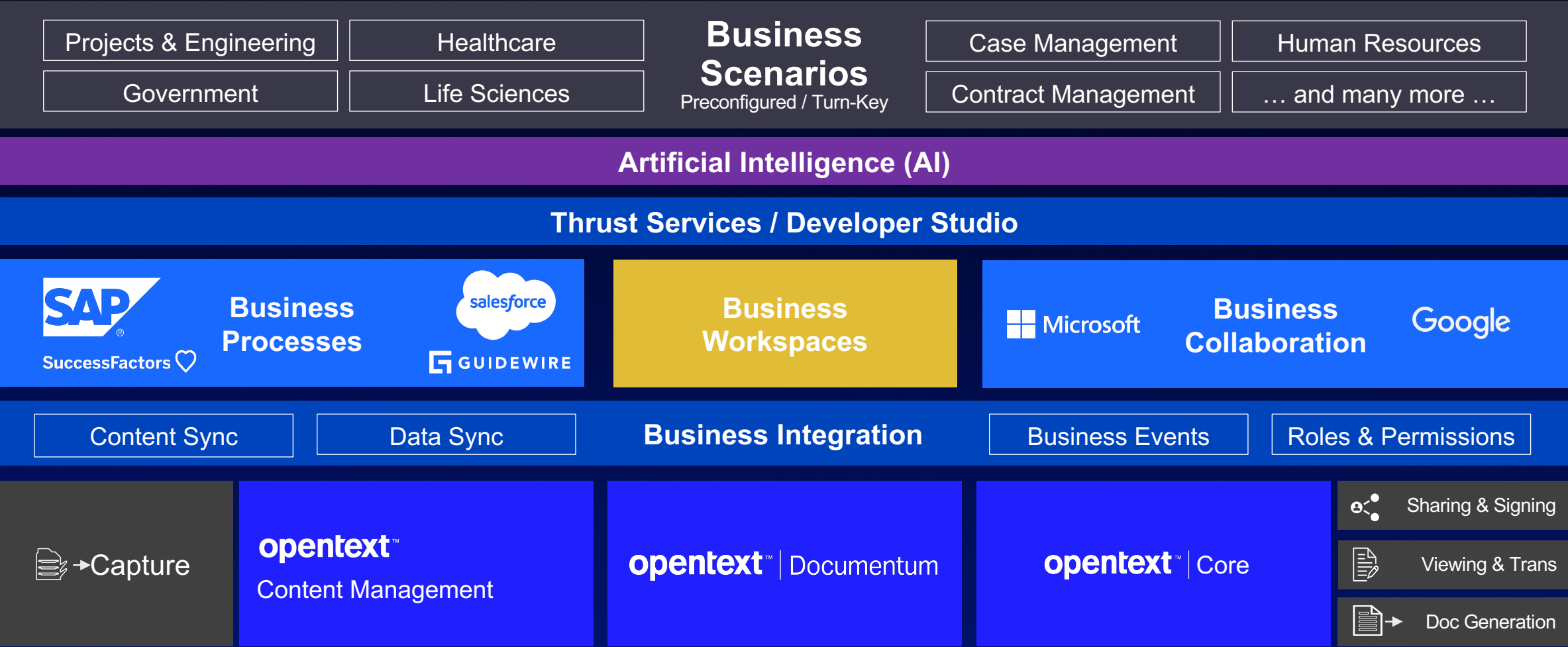
Smarter Digital Operations
Optimize operations

Smarter Modernization
Adapt and innovate your portfolio

Content drives every business process...



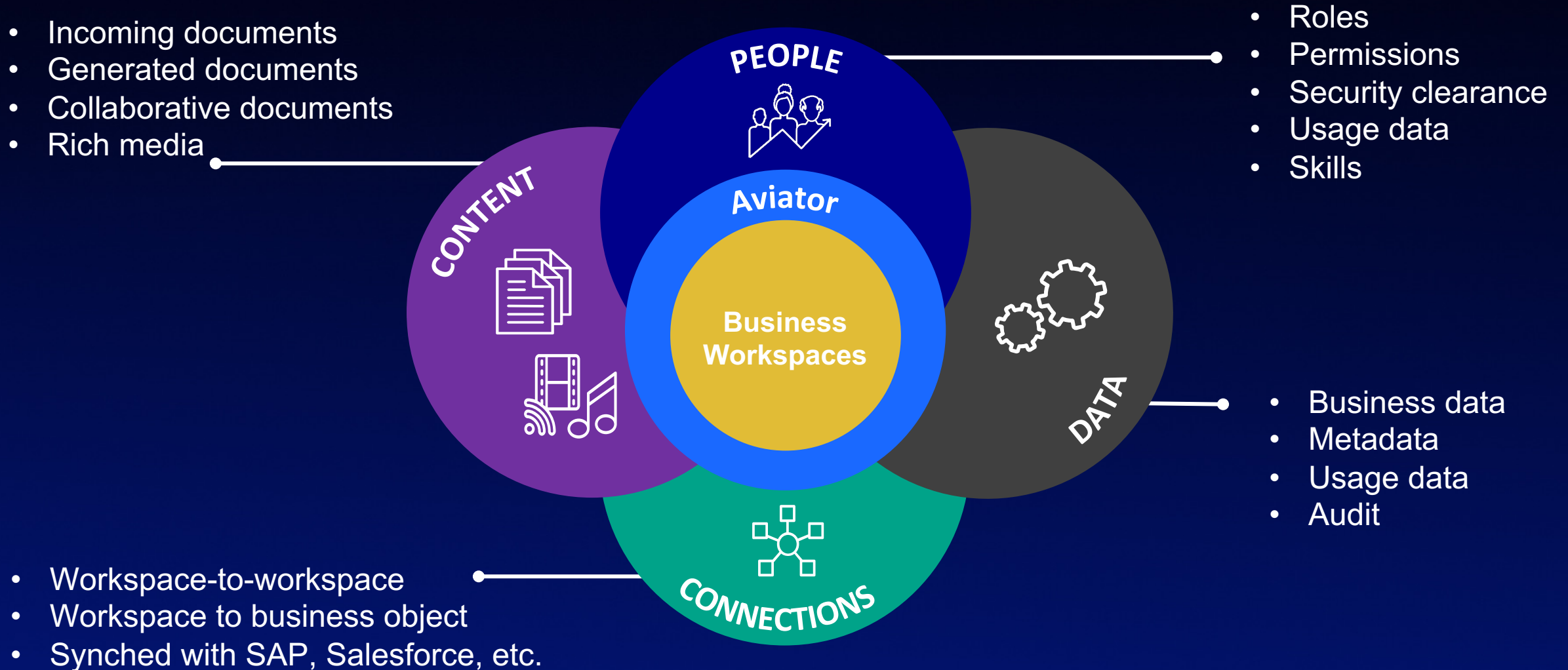
Business-attached content services is **what we do best**



OpenText Content Services: leader in Content & Analytics



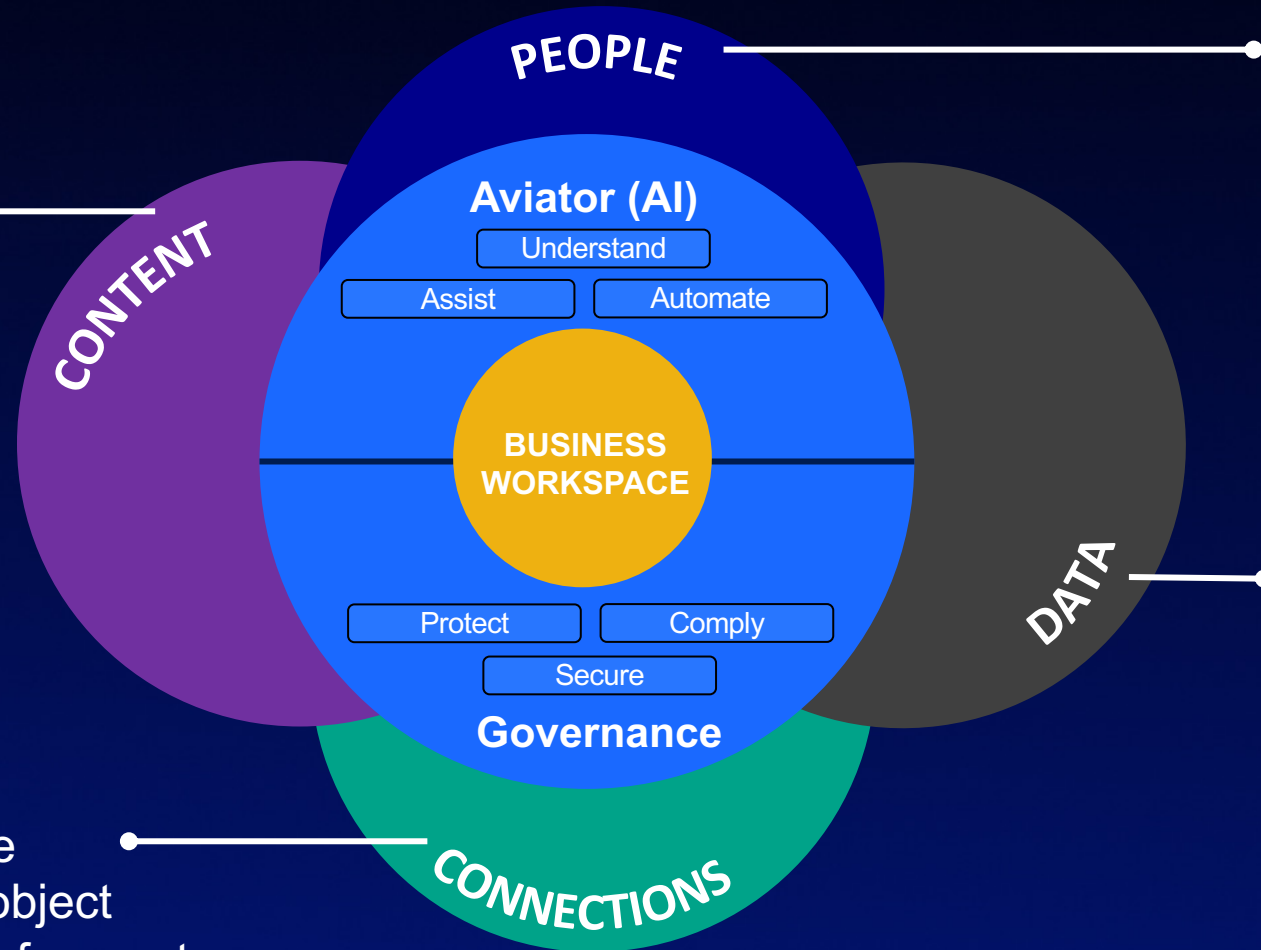
Content in context unlocks AI ...



Content in context unlocks AI ...

- Incoming documents
- Generated documents
- Collaborative documents
- Rich media

- Roles
- Permissions
- Security clearance
- Usage data
- Skills



- Workspace-to-workspace
- Workspace to business object
- Synched with SAP, Salesforce, etc.

- Business data
- Metadata
- Usage data
- Audit

... AI drives content in context

< My workplace

- My inbox
- Group inbox
- My contributions
- File plan
- My Workspace
- Folders**
- File inventory
- Recycle bin

eFile-Human Resources-002 Recruiting Job 0395

Overview Documents Dossier View

eFile-Human Resources-002 Recruiting Job 0395

Name ↑ 🔍

01 - Job Description

02 - Applicants

03 - Interviews

04 - Reference Letters

05 - Other

Feel free to ask any questions about the workspace "eFile-Human Resources-002 Recruiting Job 0395".

How many resumes do we have for this position?

There are 6 resumes in the workspace.

- Resume_Franz Schmidt.pdf
- Resume_JohnDoe.pdf
- Resume_JillS.pdf +5 more

What is the job description?

The job description is for a Principal Product Manager with over 8 years of experience in leading and managing product development teams. The ideal candidate will have a proven track record of delivering successful products through effective requirement analysis, strategic planning, and innovative thinking. They should also have experience in presenting and social media influencing.

- Tell me more
- Summarize this workspace

Ask me anything about this workspace... I



What is the job description?

< My workplace

- My inbox
- Group inbox
- My contributions
- File plan
- My Workspace
- Folders**
- File inventory
- Recycle bin

eFile-Human Resources-002 Recruiting Job 0395

Overview Documents Dossier View

eFile-Human Resources-002 Recruiting

Name ↑ 🔍

- 01 - Job Description
- 02 - Applicants
- 03 - Interviews
- 04 - Reference Letters
- 05 - Other

The job description is for a Principal Product Manager with over 8 years of experience in leading and managing product development teams. The ideal candidate will have a proven track record of delivering successful products through effective requirement analysis, strategic planning, and innovative thinking. They should also have experience in presenting and social media influencing.



Rate the candidates on a scale of one to five in bullet form for the position of a product manager

Here is a rating of the candidates on a scale of one to five for the position of a product manager:

- Franz Schmidt: 4/5
- John Doe: 3/5
- Jill Sample: 2/5
- Patricia Rodriguez: 4/5
- Donny Sample: 2/5
- Sarah Green: 5/5

The rating is based on the candidates' experience, skills, and qualifications.



Tell me more

Summarize this workspace

Ask me anything about this workspace... I

Content Aviator: Agentic AI to drive business automation



UNDERSTAND

Q&A
Summarization
Hybrid search
Translation
Metadata
Rich media

CREATE & ASSIST

Generate content
Active navigation
Business context
AI to AI support

AUTOMATE

Agents with Skills
Transform APIs into
Tools
Reason & Act
Act on behalf

Evolution

Model
Flexibility



OpenText Enterprise Content Management

Recent innovations and enhancements



Highly regulated industries face **complexity**

But their workflows don't have to be



Government

- Meet rigorous security & data protection standards
- Accelerate secure digital government services
- Automate workflows to focus resources on high-value work
- Certified FedRAMP, ProtectedB, iRAP **NEW**



Energy & Engineering

- Keep capital projects on track by integrating with asset management tools
- Ensure safe and compliant operations
- Reduce costly asset downtime
- Secure Supplier collaboration in the cloud **NEW**



Life Sciences

- Comply with GxP quality guidelines & FDA regulations
- Improve regulatory submission quality
- Ensure manufacturing process compliance
- Ensure Document Control / Change Control



Insurance

- Provide insurance agents with complete view of account, claims & policy data
- Access relevant information within **Guidewire** interface. Expedite policies, claims and underwriting processes in Claim Center & Policy Center **NEW**

Module Suite, your Cloud facilitator

A trusted partner in the cloud journey

Module Suite was the first 3rd-party technology certified for OpenText Cloud (Containers & VM), proving its reliability and deep alignment with OpenText's strategy.



Align with the future

Modernize business processes and applications to be fully cloud-ready - while maintaining the same tailored experience and functionality once moved to the Cloud.



Maximize the investment

Extend the capabilities of Content Management to match unique business requirements, and continue building tailored projects in a fast, safe, and cost-efficient way - without compromises



Lower TCO

Minimize transition costs by replacing complex customizations with sustainable, low-code, future-proof solutions that evolve seamlessly with the platform.

Modernized User Experience: JATO

NEW

- **Web & Mobile** experience
- **Role-based, configurable**
- **AI enabled**
- **Light & Dark Mode**

Timeline:

- Core Content: 25.2 (preview)
- Core for SAP Successfactors 25.3
- Content Management: ECM: 25.4
- Documentum: 25.4
- Core Capture: 26.2

Core Content Management CE 24.4

8:03 PM
Tuesday, January 7

Good afternoon, I

Search

Favorites

- Web favorites
- Mobile favorites
- demo
- CCM Mobile WT (9)
- EMp @!#**@)!*&{?}
- Zac
- AIX support.doc
- AIX User List.txt
- Google

My workflows

64
Total

In progress: 46 Stalled: 18

My tasks

- Role based approval
Overdue: 2 days
- Review task for Group
Due tomorrow
- Review task for Group
Due tomorrow
- review task check
- review task check
- review task check
- review task check

Core Mob

- Release 25.1
- Release 25.1
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- Release 25.1
- Release 25.1

Aviator
Vertical Grow Innovations

Feel free to ask any questions about the workspace.

Summarize this workspace, please.

This is a request for quote (RFQ) form from Avon Ltd. to Innovate for projector equipment and power switches.

- Items Requested: Two projectors and 200 power switches.
- Delivery Date: Required by May 22, 2022.
- Warranty: One-year warranty is required.
- Standards: Items must meet CSA or ESA standards.
- Pricing: Price should include shipping, duty, and all administrative costs.

are there more details regarding the projectors?

The document states that two projectors are needed at a price of \$1200 each. A one-year warranty is required, and they must meet CSA or ESA standards. No further details about the specific type or model of projector are provided.

References: 1 item

- business document.pdf

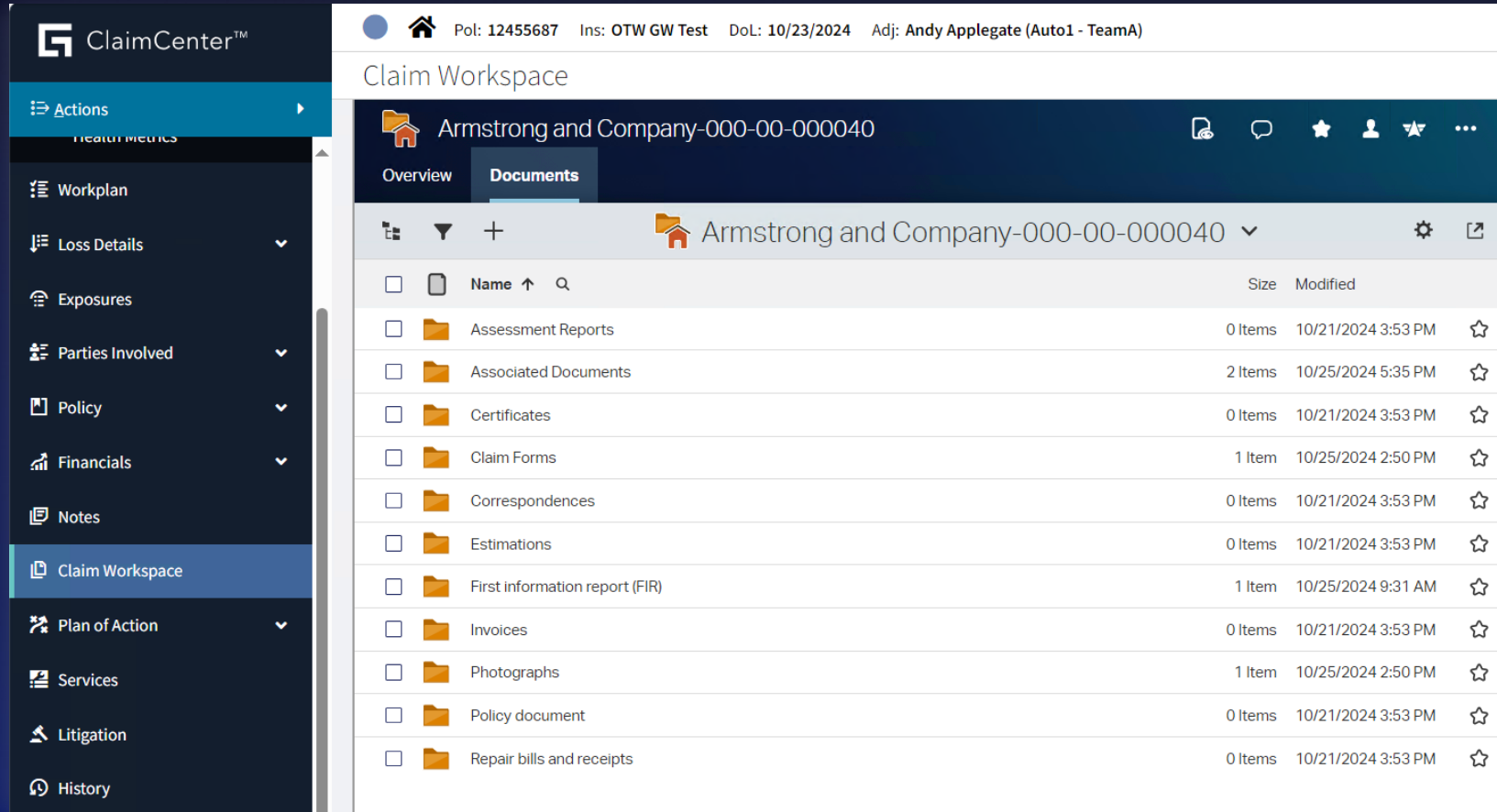
Summarize this workspace

Ask me anything about this workspace...

0/2000

Content in Business Context: Seamless **integrations**

- Business Process Applications: **SAP S/4HANA, Salesforce, SuccessFactors**
- Integration with Business Collaboration Applications: **Microsoft, Google Workspace**
- **Co-Authoring** in MS Office – Desktop
- **Guidewire** for **NEW** Extended ECM (OpenText Content Management) 



The screenshot displays the ClaimCenter™ interface. On the left is a dark navigation menu with the following items: Actions, Health/Injuries, Workplan, Loss Details, Exposures, Parties Involved, Policy, Financials, Notes, Claim Workspace (highlighted), Plan of Action, Services, Litigation, and History. The main area shows a 'Claim Workspace' for 'Armstrong and Company-000-00-000040'. The top bar includes 'Pol: 12455687', 'Ins: OTW GW Test', 'DoL: 10/23/2024', and 'Adj: Andy Applegate (Auto1 - TeamA)'. Below the workspace title, there are tabs for 'Overview' and 'Documents'. The 'Documents' tab is active, showing a list of folders and files with columns for Name, Size, and Modified. The list includes folders like 'Assessment Reports', 'Associated Documents', 'Certificates', 'Claim Forms', 'Correspondences', 'Estimations', 'First information report (FIR)', 'Invoices', 'Photographs', 'Policy document', and 'Repair bills and receipts'. Each item has a checkbox, a star icon, and a date/time stamp.

Security is Job #1

- Integration With **Microsoft Purview**: available for Extended ECM and Documentum
- Integration with **OpenText Core Threat Detection and Response** **NEW** → detect malicious or anomalous activities (25.3)
- **Knowledge Discovery** **NEW** detects and extracts PII, Entities, etc. from various content serves

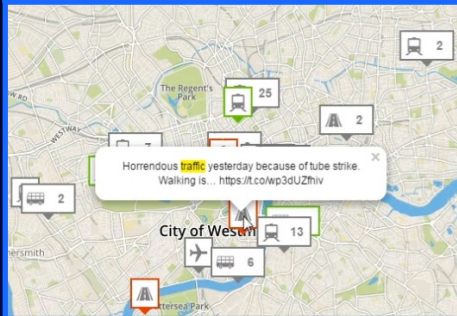


Get the most out of your Content Knowledge Discovery

Named Entity Rec.

- PII (Names, Addresses, IDs)
- PHI (Health)
- PSI (Security)
- PCI (Credit card)
- GOV (Government)

Sentiment



Classification



Fact Extraction

Facts List

FORD MOTOR

In April, Ford reported a \$2 billion loss in the first three months of 2020.

Meanwhile, Ford fulfilled its \$336 million contract to deliver 50,000 Model A-E ventilators to the U.S. military on Friday, but its last day of production was Monday.

More: HBCU students stranded by virus rescued by Ford Fund with \$55,763 for plane, by Wall Howard: 313-222-6512 or phoward@freepress.com.

Work continues These days, Ford is focusing on making face masks with plans to donate them to underserved areas, said **Adrian Price**, director of global core engineering.

Ford Motor Co. Ford paid \$6.45 billion for Volvo in 1999.

Summarization

He smashed the record by seven games as Bayern remain four points off leaders Bayer Leverkusen with a game in hand. **Real Madrid have returned to the top of La Liga, with a convincing four-one victory over Villa Real. Jude Bellingham opened the scoring heading in his 13th goal of the season.**

Speech Analysis

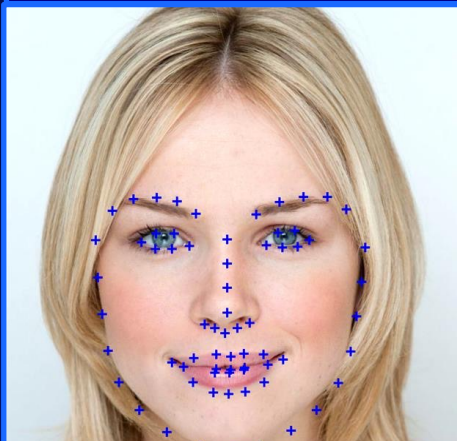
Channels Transcript Clips & Screenshots

Sync

29 Jan 13:33:21

and scenery powers through to his ... fifth consecutive Australian Open final ... with a five set win over Canadian the wash Rach ... and ate no prizes for guessing that is the top story in sport as well today let's give later **Catherine Mary** really did battle back to Intl Catherine beaded Anita need save me a job I don't have to say that Andy Murray is to reach his fifth ... Australian Open final you've just said it for love is the biggest ... story we have for you this afternoon he battled back ... to the Canadian Meles Rye niche ... in five sets he and Jamie Murray ... now become the first brothers to reach the singles and doubles finals and a grandson event ... in the Open era ... Nick Parrott reports ... fortune his rarely favoured Andy Murray in Melbourne for ... his last four Australian Open finals ... and was almost stopped from reaching his fifty by

Face Analysis



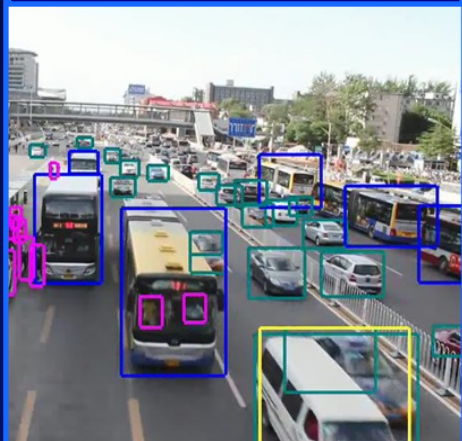
Person Analysis



Object Analysis



Video Classification



A futuristic space scene featuring a blue planet in the upper left, a bright sun in the upper right, and a large green cross symbol in the background. The foreground shows a blue and orange horizon with a glowing orange trail.

The future of intelligent content

Knowledge reimaged for the **Engineer**



Mechanical Engineer

Needs to find recommendations to prevent metal fatigue in aircraft

Key Outcomes

1

Access relevant information from across the enterprise

2

Inspect images and videos, including facial recognition

3

Visualize complex equipment with 3D modeling



DCA21FA085 Incident



Hans Waldner Added an hour ago

NTSB Briefing with Engine Fire.mp4



Admin Added version 2 days ago

Attachment 1 DCA21FA085 Flight Crew Interview Transcript_Redacte... version2



Admin Added version 2 days ago

Attachment 2 777 Simulator and Cockpit Evaluation-Rel.pdfversion2

Overview

Documents



Incident Team



Admin LEAD
Safety Investigator



Anne Lewis LEAD
Safety Investigator



Constance Dawes
Traffic Control Supervisor



Jeff Benham
Emergency Response Coordinator



Mauro Bennett
Technical Expert



Naomi Carr LEAD
Safety Investigator



Sophia Wang
Crisis Communications Manager



Incident Data

Location

No value

Manufacturer

BOEING

Operator

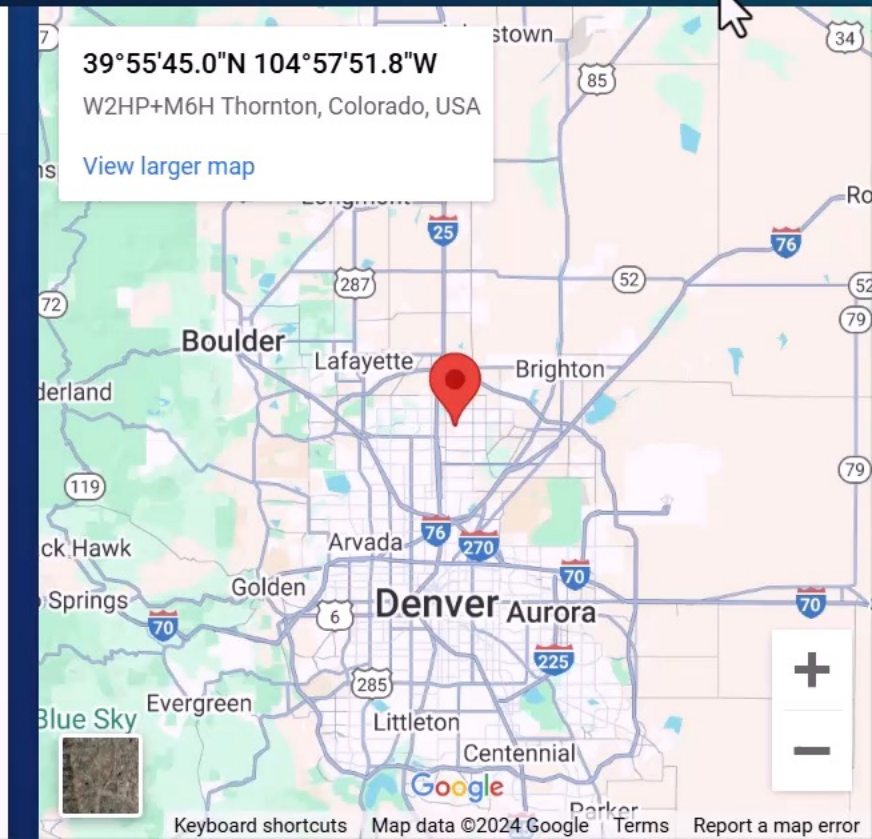
UNITED AIRLINES

Key

102652

NTSB Number

DCA21FA085



39°55'45.0"N 104°57'51.8"W
W2HP+M6H Thornton, Colorado, USA
[View larger map](#)

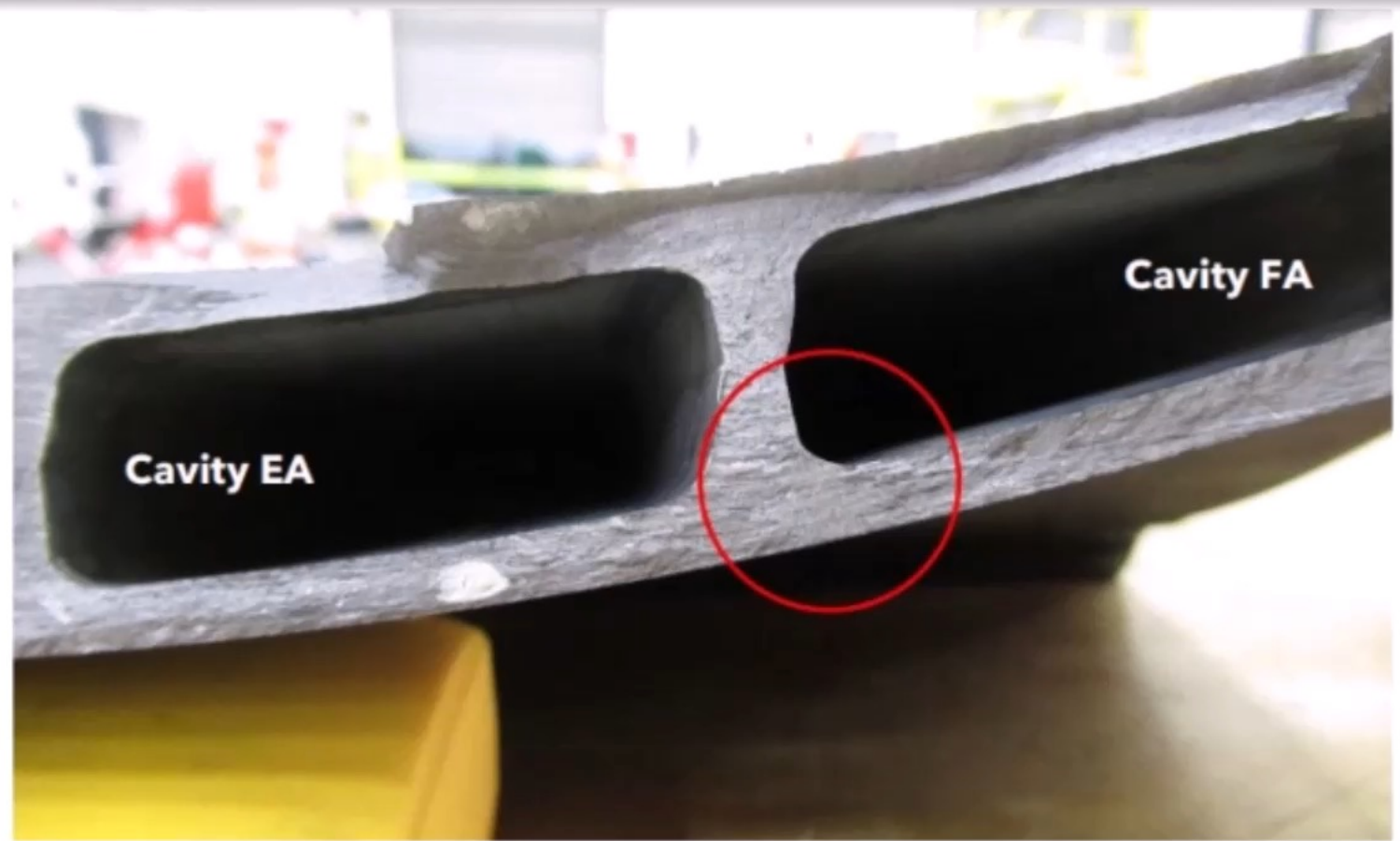
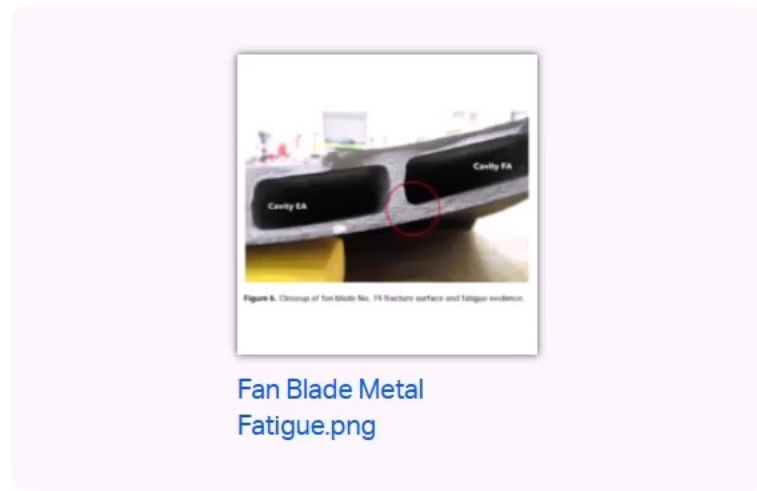


Figure 6. Closeup of fan blade No. 19 fracture surface and fatigue evidence.

What was the impact of the metal fatigue?

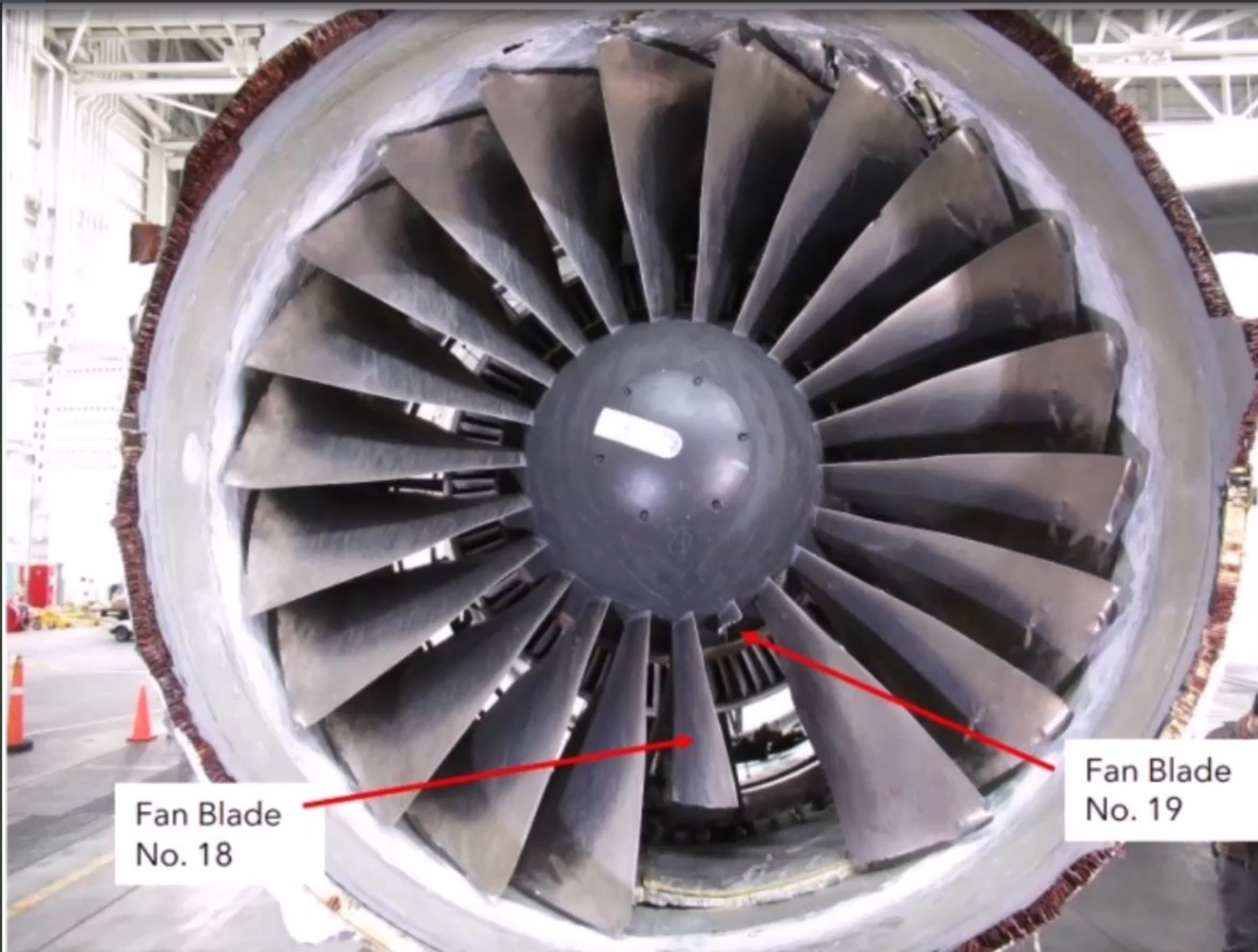
- The impact of metal fatigue in this case was the fracture of fan blade No. 19. The fatigue crack originated at the surface of an internal radius in a hollow cavity within the blade and grew until it caused the blade to break. This resulted in an engine failure and a subsequent incident.



References: 1 item

Tell me more Summarize this workspace

Ask me anything about this workspace... [Text input field]

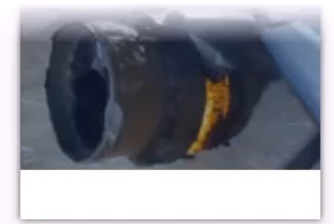


Fan Blade No. 18

Fan Blade No. 19



debris1.png



DCA21FA085 Image.png



Fan blades as viewed from the front.png



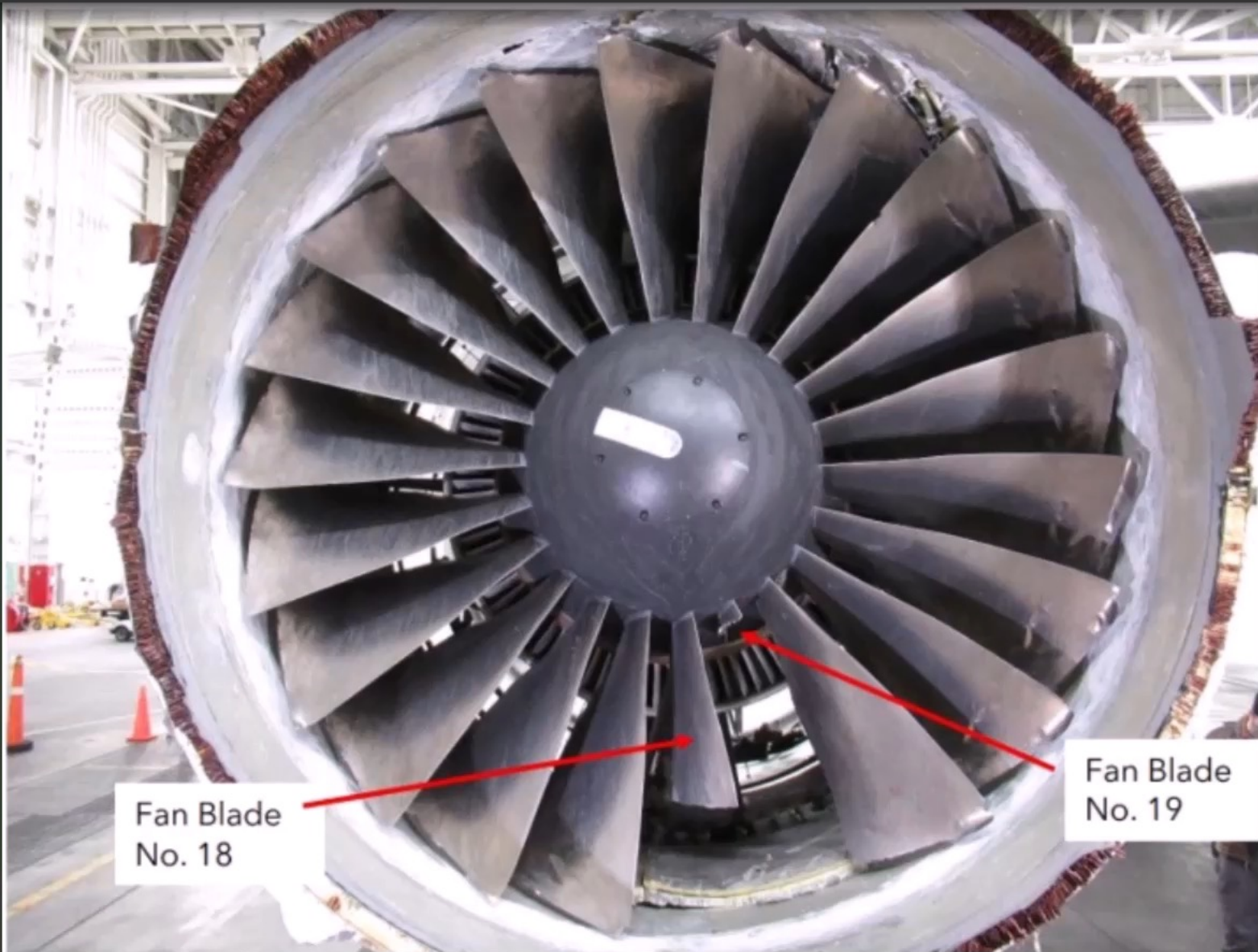
References: 1 item

DCA21FA085 PP factual-Rel.pdf

Tell me more

Summarize this workspace

Ask me anything about this workspace...



I can't confirm if there is video footage of the exact moment the fan blade separated. However, we do have a video recording from a passenger that shows the damage to the engine nacelle and the under-cowl fire about 11 minutes after the fan blade separation. This video might give you an idea of how the engine reacted after the incident.



Fan blades as viewed from the front.png



NTSB Briefing with Engine Fire.mp4



Summarize this workspace

Ask me anything about this workspace...



00:06 02:12

Volume icon, Previous, Play/Pause, Next, 30s, Normal, 100%, Full Screen, Share

Annotations Clip

Comments 2 Hide annotations 2

N ncarr 11/15/2024 1:11 PM
Missing fan blade 0:10

N ncarr 11/15/2024 1:11 PM 🗑️
Combustion chamber 0:06

📄 ○ ↗️ ↶ ↷ ⏮ ⏭ ⏸ ⏪ ⏩ ⏹

Enter a comment

00:00:06 Private Save Cancel





NTSB Briefing with Engine Fire.png

Feel free to ask any questions about the document.
[Or switch back to "DCA21FA085"](#)

Summarize this document, please.

This document is a video file containing a briefing by the National Transportation Safety Board (NTSB) regarding an engine fire incident.

- **Incident:** A Pratt Whitney 4077 engine on an aircraft experienced a fire, resulting in the fracture of two fan blades.
- **Investigation:** NTSB investigators secured the aircraft, recovered debris, and examined the engine and airframe.
- **Damage:** One fan blade fractured at the root, consistent with metal fatigue, and another fractured at mid-span.
- **Location:** The incident occurred in Denver, Colorado, and debris was found in Bloomfield, Connecticut.
- **Speaker:** The speaker in the video is Robert L. Sumwalt.



Summarize this document

Ask me anything about this document...

requiring: • all fan blades in service to... • the new ...

AD 2022-06-09 was released on April 15, 2022 and superseded two existing ADs - 2019-03-01 and Emergency AD 2021-05-51 and required an ultrasonic (UT) inspection requirement to target three critical locations on fan blades. The new UT inspection was in addition to the prior TAI inspection requirements for the entire blade. Additionally, AD 2022-06-09 increased the frequency of inspections by requiring:

- all fan blades in service to be UT inspected before further flight, and TAI inspection before further flight if they are over 1,000 cycles since last TAI,
- the new UT repetitive inspection every 275-cycles for the convex flow path location and every 550-cycle for the convex and concave mid span locations.
- the existing TAI repetitive inspection interval to be shortened from 6,500 cycles to 1,000 cycles.

2.1.9 Review of Previous TAI Inspection Data of Fan Blade S/N CBDUAU9992

The last two TAI inspections of blade S/N CBDUAU9992 occurred in July 2014 and in April 2016.

In response to the February 13, 2018, FBO event involving a Boeing 777-222 with P&W PW4077 engines (NTSB reference DCA18IA092), the TAI digital data of the thermal images captured during the April 2016 TAI inspection were reviewed by P&W in 2018, at which time the reviewers accepted the 2016 interpretations and decisions and recommended the fan blade for continued service.

GROUP CHAIRMAN'S FACTUAL REPORT Page 21 of 65 DCA21FA085

In response to this event, the digital data from the past two inspections (July 2014 and in April 2016) of this fan blade were again retrieved and reviewed by P&W in 2021.

The 2021 review and analysis of the July 2014 TAI thermal inspection images revealed no rejectable indications on the blade near the location of fracture origin.

The 2021 review and analysis of the April 2016 TAI thermal inspection images revealed that the software identified two low level indications on the convex side near the center of the airfoil chord in the flow path region that were observed in April 2016 and confirmed in 2018. The inspection document had the questionable indication identified as 'grit/noise' and it was dispositioned as 'accepted'. A review of the NDIP fan blade inspection procedure that was in effect in 2016, required that the fan blade should have either been stripped and re-painted for a second TAI inspection or the ambiguous indication be elevated to a team review for other inspections; however, no documentary evidence was found that either of these occurred. This indication, which was mis-interpreted in 2016 and 2018, was very close to the initiating fatigue fracture of this event.

Additionally, the 2021 review of the 2016 TAI thermal inspection images and data in the mid-span region on the convex and concave cavity geometries revealed that there were five low-level rejectable indications. In 2016, a UT was performed in the identified regions and no rejectable indications, as defined in the NDIP were noted. The 2021 team review did not identify rejectable indications in the mid-span using the UT scan. These indications; however, were not near the primary fracture location of the blade.

2.1.10 Safety Actions for the LPC 1st Stage Blade Inspection Process

As a result, Pratt & Whitney implemented the following changes:

- **Increased inspection intervals:** The inspection intervals for the first stage LPC blades were increased from 6500 to 1000 cycles.
- **Ultrasonic testing (UT) inspections:** UT inspections are now required every 275 cycles for the flowpath area of the fan blade, and every 550 cycles for the concave and convex mid-span locations.
- **Thermal acoustic image (TAI) inspections:** TAI inspections are now required every 1000 cycles.
- **Improved manufacturing processes:** P&W is working to improve its manufacturing processes to reduce the risk of geometric discontinuities and carbon contamination.

These changes are designed to help prevent metal fatigue and ensure the safety of the engines.



References: 1 item

DCA21FA085 PP factual-Rel.pdf

Summarize this workspace

Ask me anything about this workspace...

Knowledge reimagined for the Engineer

Search and Data Collection

- Querying across multiple data sources (like incident reports, media)



Content Discovery

- Aviator quickly surfaces relevant content from structured and unstructured data (like documents, images, videos)



Media and Contextual Analysis

- The platform analyzes rich media and provides contextual insights



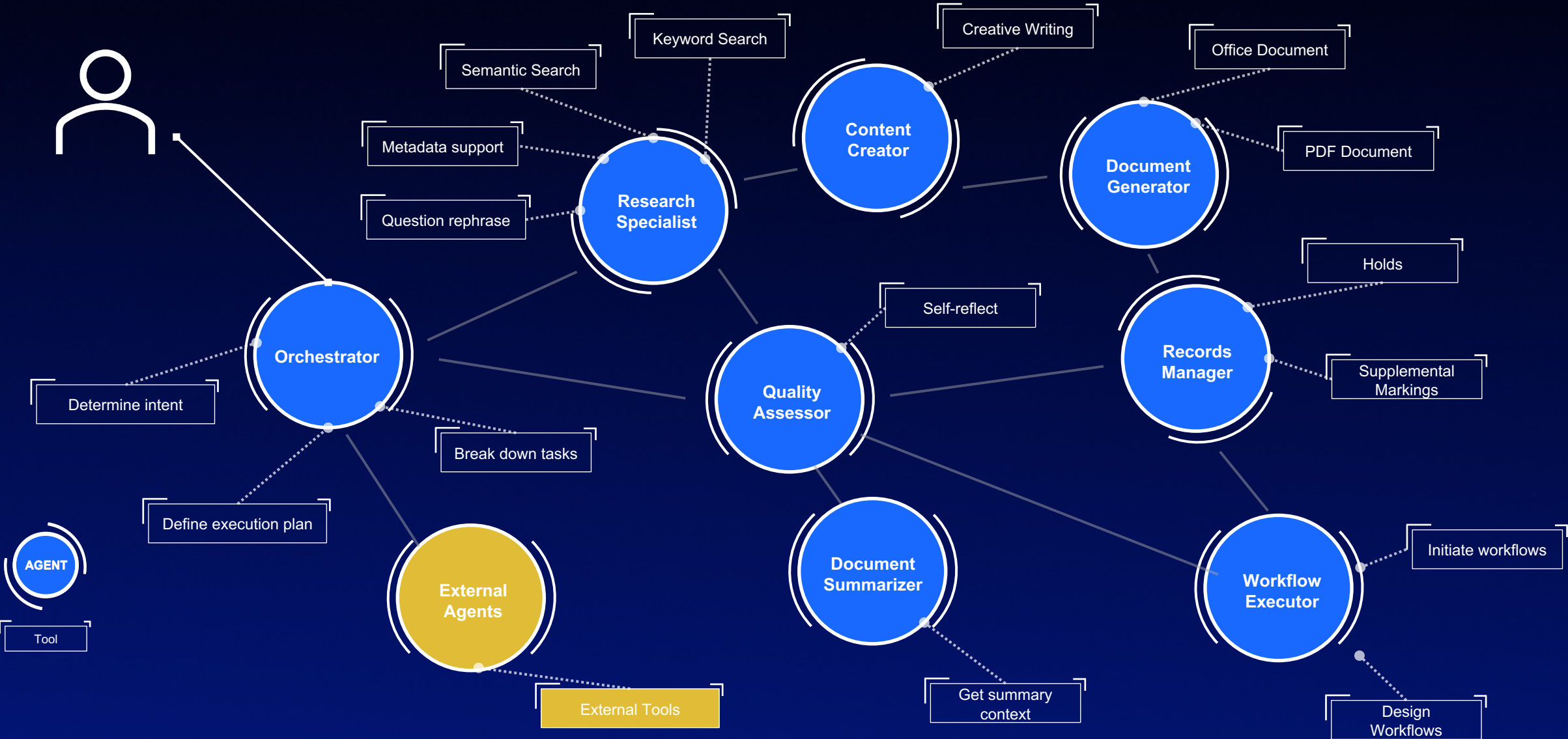
3D Visualization and Model Review

- Exploring 3D engineering models and visualizing system components or failure points in detail



Streamlined and domain specific knowledge

Up Next: Specialized Agents with Tool Integrations





Innovate Inn V1

AviatorBusinessWS

Documents



Innovate Inn V1



- ▼ Innovate Inn V1
 - ▢ A) Design Guideline Specificat
 - ▢ > B) Design and Construction St

<input type="checkbox"/>		Name ↑ 🔍	Size	Modified	
<input type="checkbox"/>		A) Design Guideline Specifications	11 Items	10/31/2024 12:59 PM	
<input type="checkbox"/>		B) Design and Construction Standards	10 Items	11/06/2024 7:43 PM	





Innovate Inn V1

AviatorBusinessWS

Documents



B) Design and Construction Standards

Innovate Inn V1

A) Design Guideline Specificat

B) Design and Construction S

<input type="checkbox"/>		Name ↑	Size
<input type="checkbox"/>		10-II - Toilet _ Bath Accessory Matrix.pdf	104 K
<input type="checkbox"/>		e2.eml	3 K
<input type="checkbox"/>		e3.eml	3 K
<input type="checkbox"/>		e4.eml	3 K
<input type="checkbox"/>		e5.eml	3 K
<input type="checkbox"/>		era7.eml	3 K
<input type="checkbox"/>		ghf10.eml	3 K
<input type="checkbox"/>		hakha8.eml	3 K
<input type="checkbox"/>		Innovate Inn - retail.eml	3 K
<input type="checkbox"/>		jq9.eml	3 K



Aviator
Innovate Inn V1



Feel free to ask any questions about the workspace.

Aviator, please create a Hold titled "Global Trade" of type "Merger" and apply it to any content referencing 'Retail'; if any of those are emails, please apply Supplemental Marking "MA" to them



Sure, I can help with that! Here's what I did:

- **Created a Hold:** I created a Hold titled "Global Trade" of type "Merger".
- **Applied Hold to Relevant Documents:** I applied this Hold to all documents that reference "Retail".
- **Identified Emails:** I identified all the emails among the documents that reference "Retail".
- **Applied Supplemental Marking:** I applied the Supplemental Marking "MA" to all the identified emails.

I've successfully completed your request. Let me know if you have any other questions.

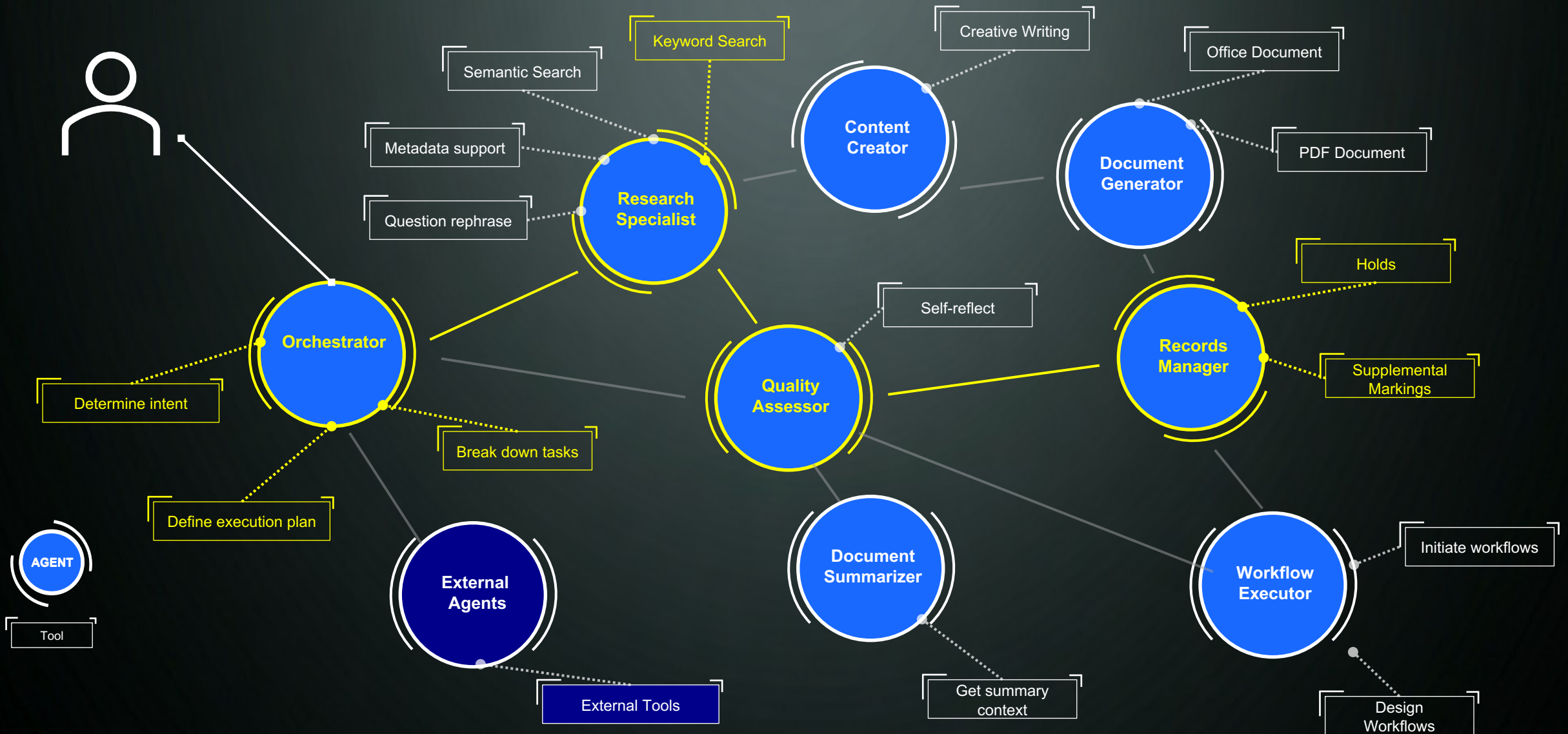


Summarize this workspace



Ask me anything about this workspace...

Specialized Agents with Tool Integrations



AI-2-AI – The future is Multi-Agent Systems



Summary



What do you think about these predictions now?

“By 2028, at least 15% of day-to-day work decisions will be made autonomously through agentic AI, up from zero percent in 2024”

– Top Strategic Technology Trends for 2025: Agentic AI, Gartner

“By 2026, 20% of frustrated knowledge workers with no development experience will take charge of transforming how they work by building their own agentic workflows, improving cycle times by 40%. “

– IDC FutureScape: Worldwide Generative Artificial Intelligence 2025 Predictions, IDC

- 1 Great AI Starts with Trusted Information Management
- 2 OpenText is your Future-Proof Information Management Platform
- 3 Let Machines do their Work



opentext™