



European Directorate
for the Quality
of Medicines
& HealthCare

Direction européenne
de la qualité
du médicament
& soins de santé

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

Connection ACT-EDRMS

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Agenda

- Presentation of the EDQM
- EDQM Content management solution
- EDQM and AnswerModules
- Connection ACT-EDRMS
- Demo
- Conclusion

Presentation of the EDQM 1/2

Founded in 1964

Partial agreement
(39 members states & the EU
+ 33 observers)

Contributes to **public
health and access to good quality medicines and healthcare in Europe**

Wide scope of activities

Our vision : **Together for better health for all**

Our mission : To contribute to public health protection by engaging with an international community of experts and stakeholders

10 administrative entities

More than 400 staff about 30 nationalities

3 sites : 2 in Strasbourg and 1 in Metz

Presentation of the EDQM 2/2



Medicinal Products

Official standards for manufacture and quality control of pharmaceuticals

Certification of suitability

Network of Official Medicines Control Laboratories (OMCLs)



Substances of human origin

Quality & safety standards

Biovigilance, data collection and harmonisation

Improving quality system / capacity building of Blood and Tissues & Cells Establishments

Addressing SoHO supply



Pharmaceutical care

Policies & model approaches for the safe use of medicines

Cooperation to combat falsification of medical products



Consumer health

Safety standards for cosmetics, tattoo inks and food contact materials

Control of cosmetics
Network of Official Cosmetics Control Laboratories (OCCLs)

EDQM Content Management solution

EDRMS : Electronic Documents and Records Management System

Introduced in 2010

Last upgrade done in September 2024

New Smart View made available

Currently 23.3 version

Other Modules available

- Blazon
- Permissions Manager
- Permissions Manager for Outlook
- Module Suite

EDQM and AnswerModules

First contact in early 2021

Presentation of Module Suite

Powerful solution

Specific demo for EDQM, based on tests scenarios

Module Suite implemented at the EDQM in 2022

Different needs satisfied

- Customize search interface
- Send automatically all messages from a specific outlook folder into a specific content server folder
- Customize display of columns
- Implementation of next/previous buttons – view files without having to open one by one

Connection ACT-EDRMS

EDQM uses ACT to share documents with external stakeholders

Once documents are finalized in ACT – need to upload into EDRMS

Manual action – not very user friendly

AnwerModules was contacted in mid 2024

Solution implemented in September 2024 – very appreciated by users

New need in January 2025 – upload to ACT

Users wanted also the possibility to upload from EDRMS to ACT

Solution implemented in March 2025 – very appreciated by users

Conclusion

Mechanism well appreciated by our users

Very efficient

Quickly implemented

Thanks to the AnswerModules and AnswerConsulting teams – very professional and reactive



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Thank you

Feel free to ask any questions!

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